

FIG. 1

REPLACEMENT  
SHEET

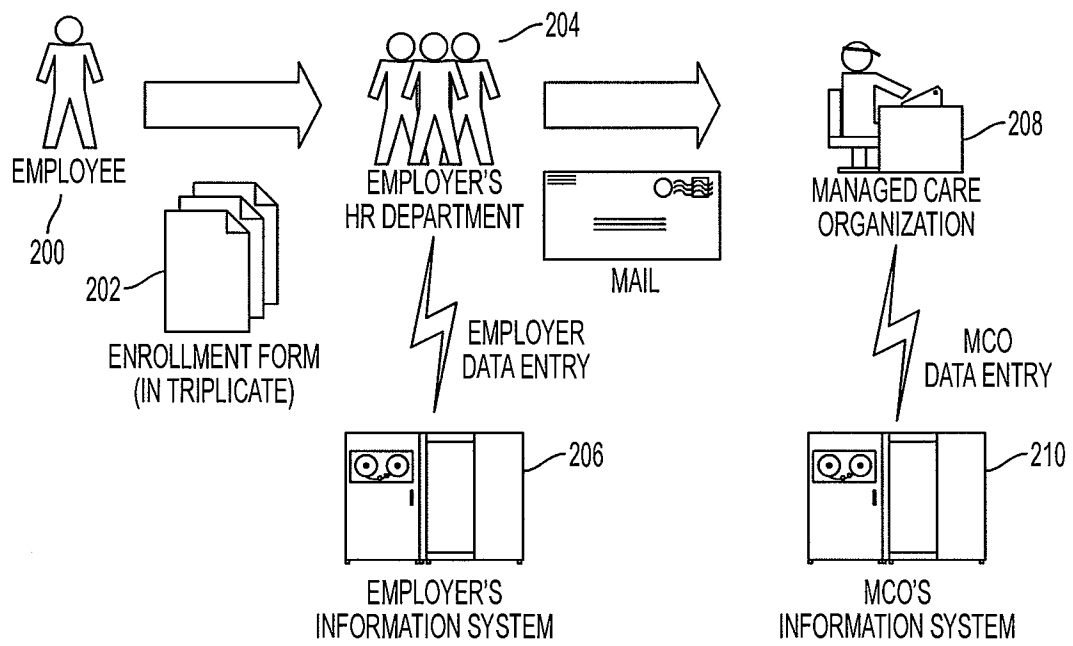


FIG. 2

REPLACEMENT  
SHEET

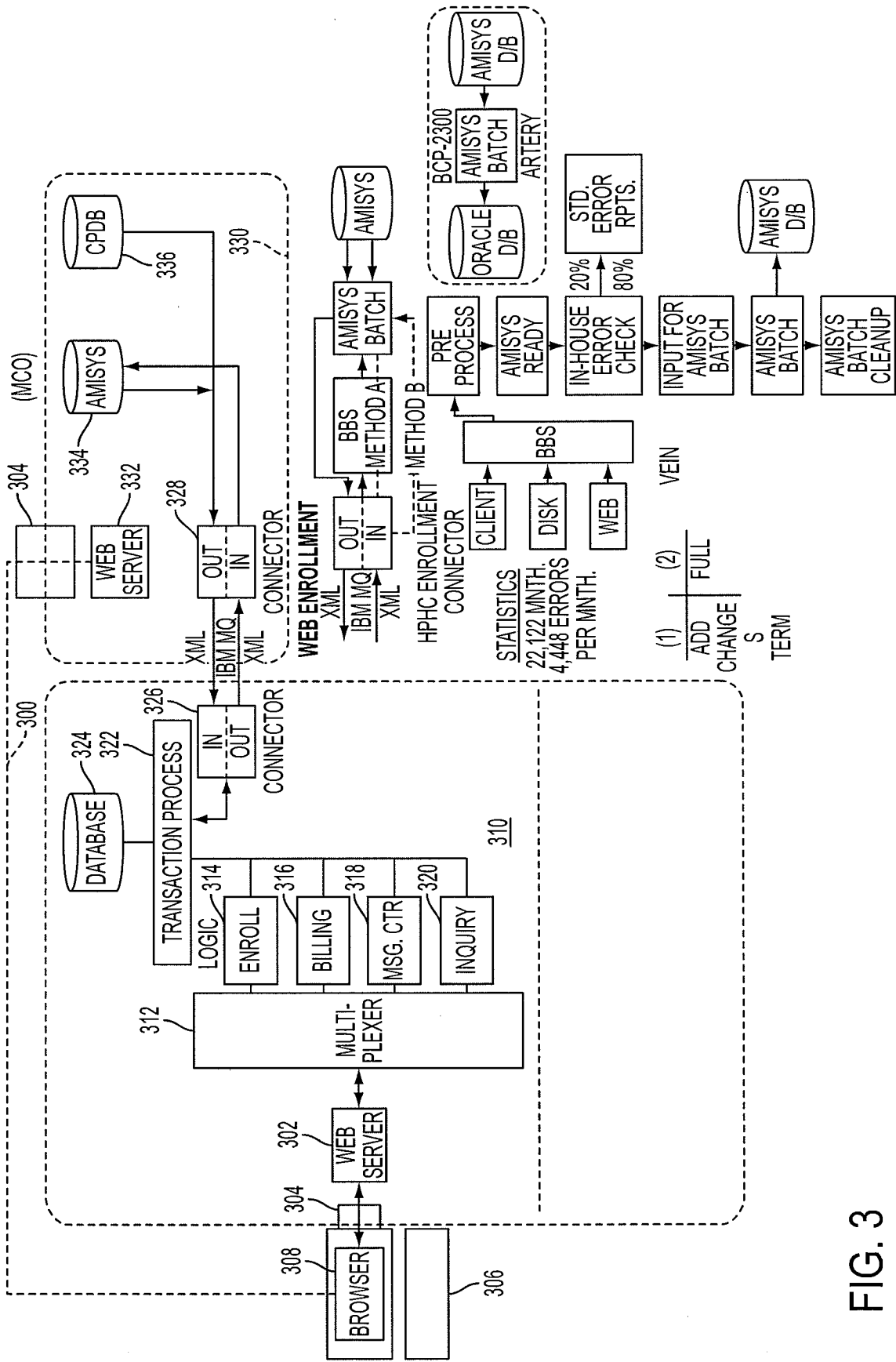
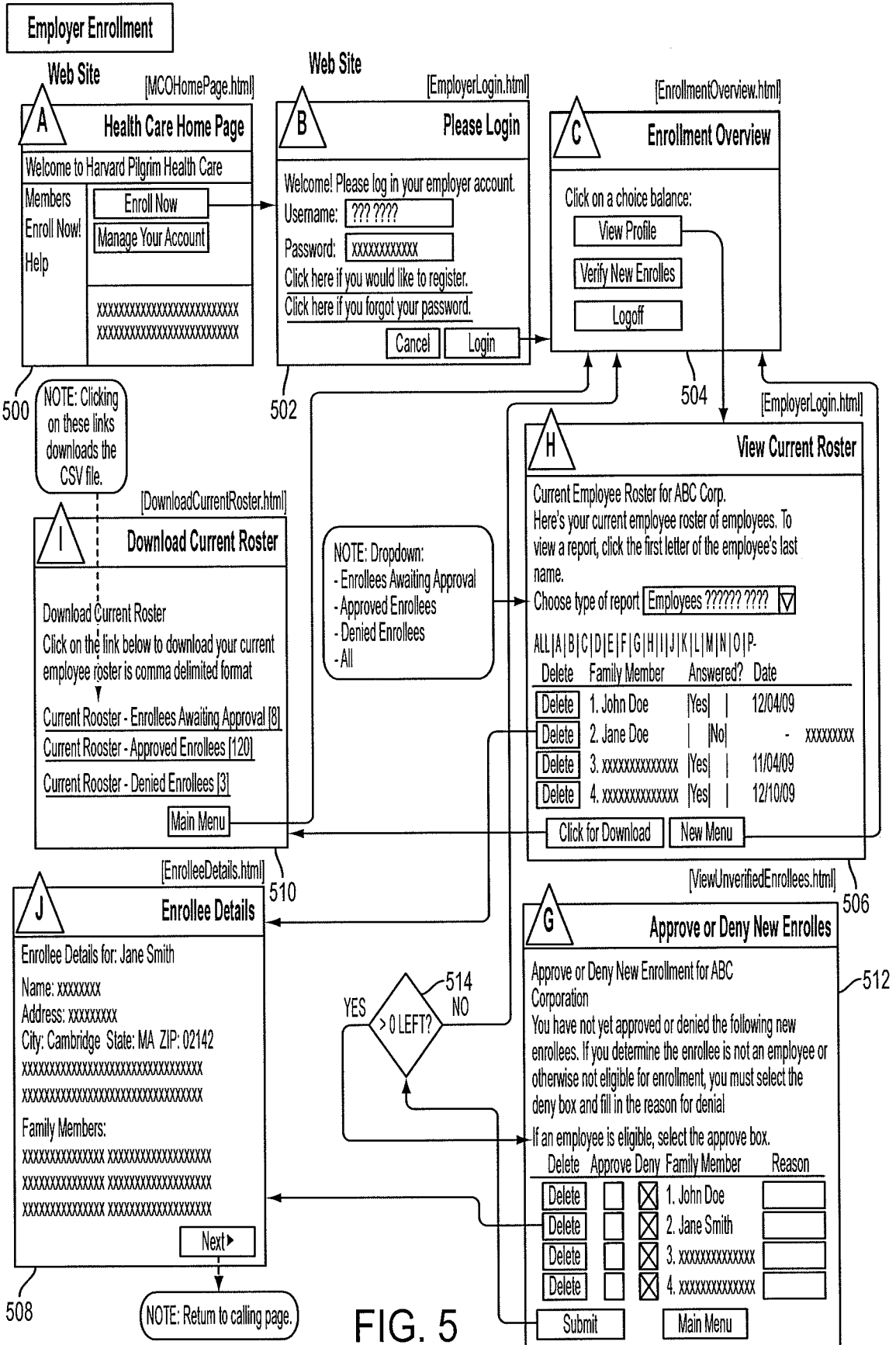


FIG. 3



FIG. 4B

# REPLACEMENT SHEET



**FIG. 5**

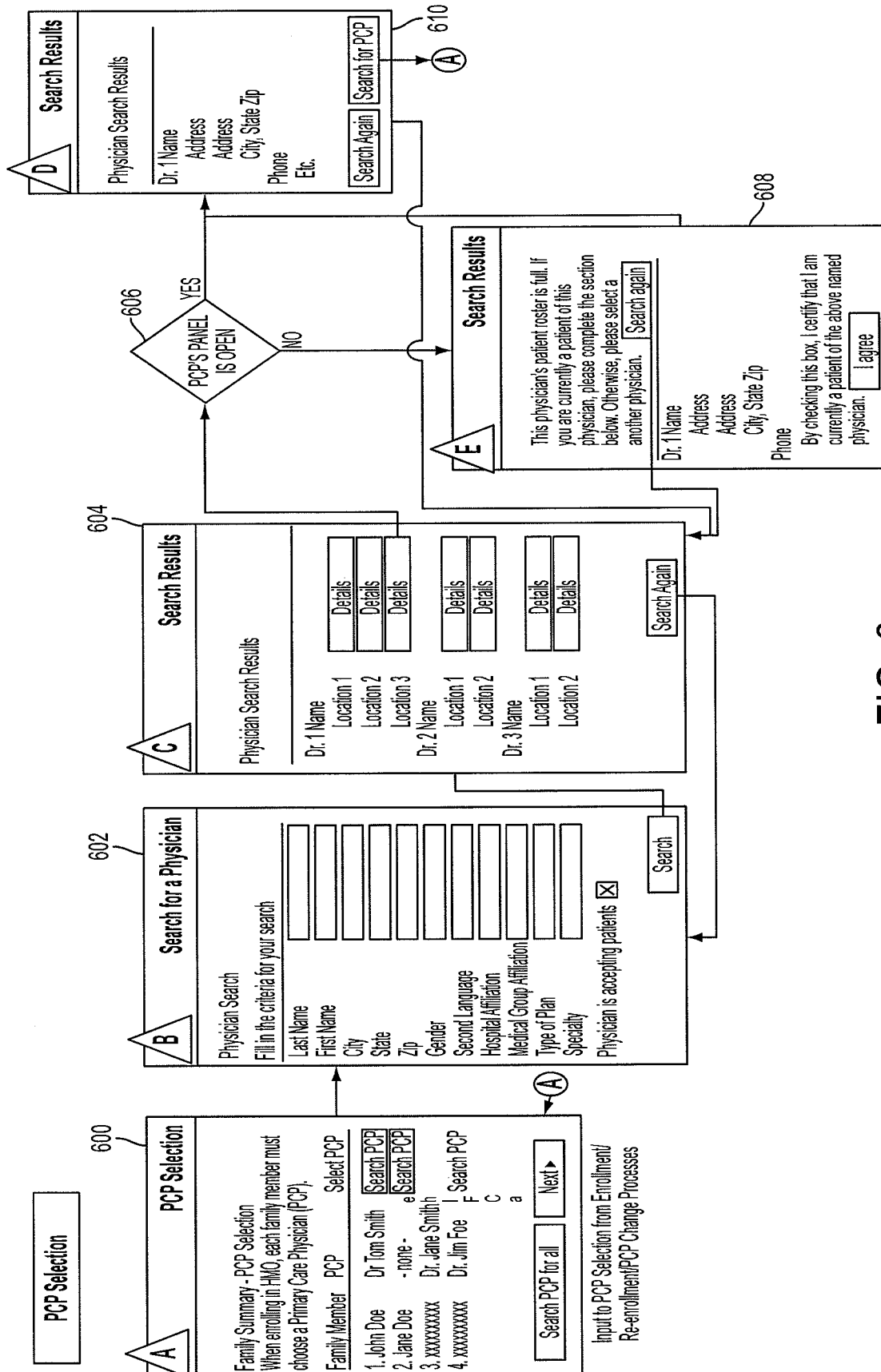


FIG. 6

# REPLACEMENT SHEET

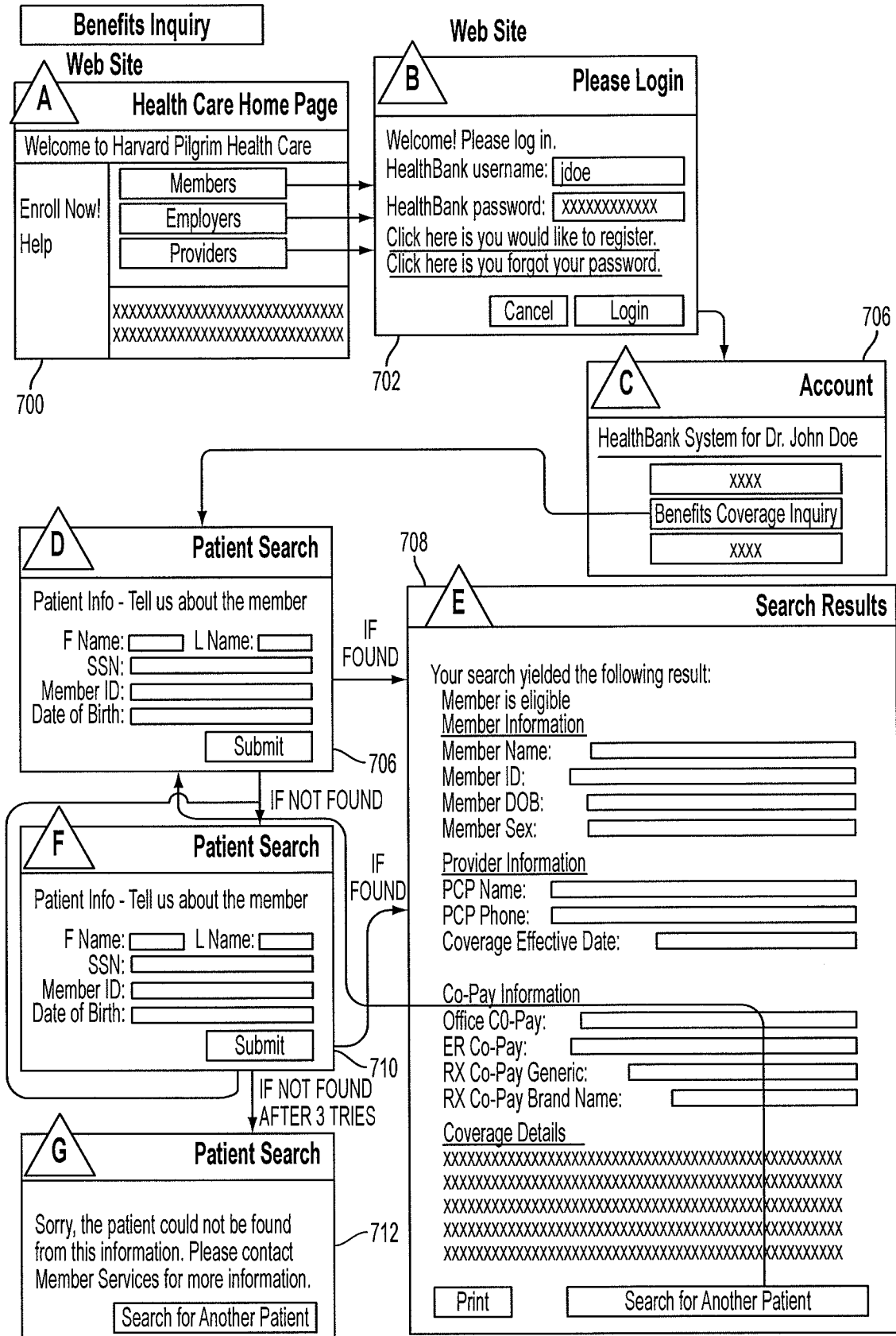


FIG. 7



```

graph TD
    subgraph StaticPagesDownload [STATIC PAGES DOWNLOAD]
        direction TB
        A["A Health Care Home Page"]
        B["B Please Login"]
        C["C Account"]
        D["D Document Listing Page"]
    end

    A --> B
    B --> C
    C --> D
    D --> A

    A --> Q["QUERY THE DOCUMENT ACCESS DATABASE"]
    Q --> T["Table 806"]
    T --> D

    B --> H["HTML Form 810"]
    D --> P["PDF Form 812"]
  
```

FIG. 8

FIG. 8

# REPLACEMENT SHEET

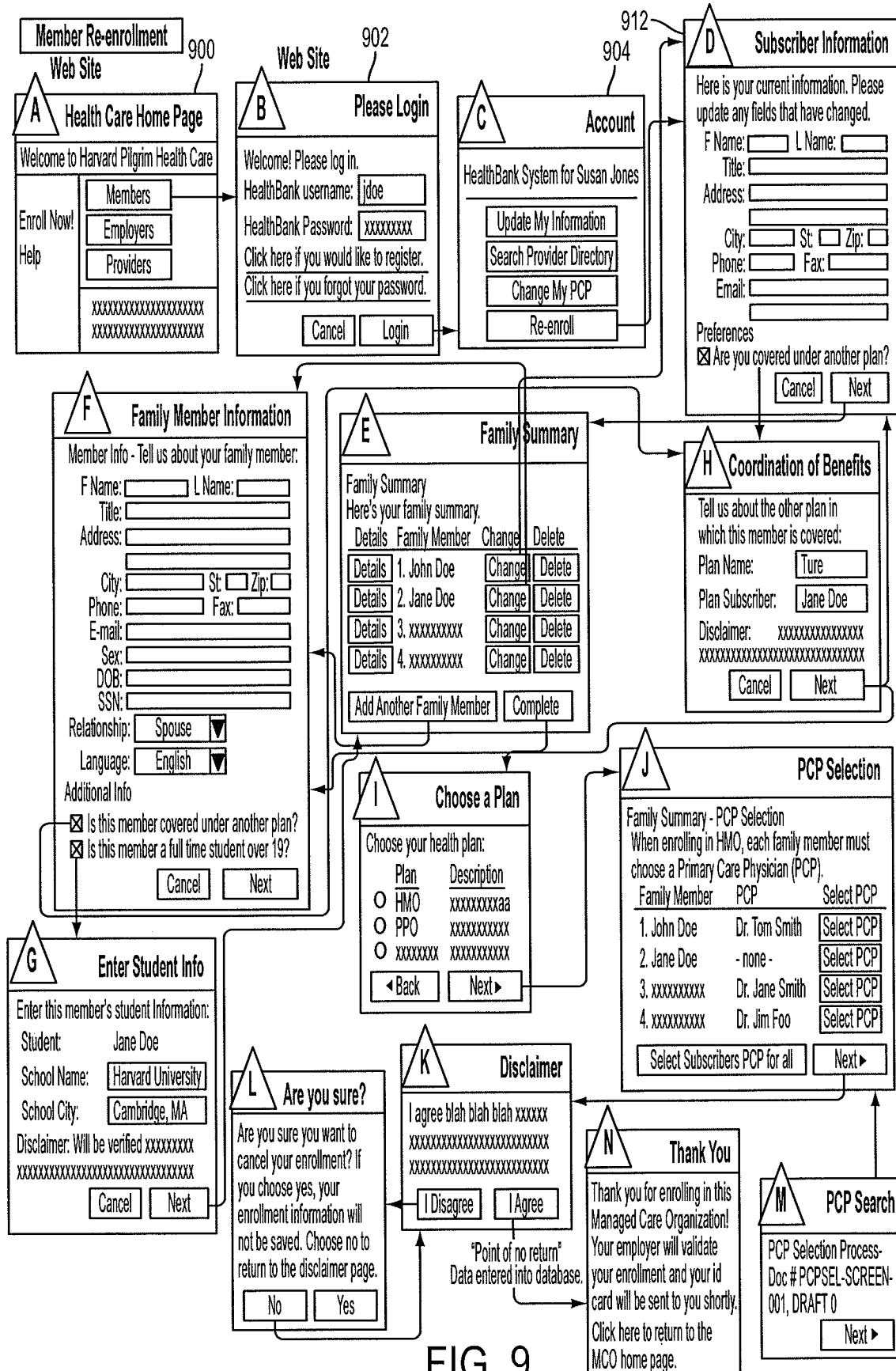


FIG. 9

```

graph TD
    A[Web Site 1000: Health Care Home Page] -- Members --> B[Web Site 1002: Please Login]
    B -- Login --> C[Account 1004: HealthBank System for Susan Jones]
    C -- Change My PCP --> D[PCP Selection 1006]
    D -- Finished --> F[Thank You! 1008]
    F -- Click here --> E[PCP Search 1009]
    E -- Next --> D
  
```

**Web Site 1000: Health Care Home Page**

Welcome to Harvard Pilgrim Health Care

Enroll Now!  
Help

Members  
Employers  
Providers

xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx  
xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

**Web Site 1002: Please Login**

Welcome! Please log in.  
HealthBank username:   
HealthBank password:   
Click here if you would like to register.  
Click here if you forgot your password.

**Account 1004: HealthBank System for Susan Jones**

**PCP Selection 1006**

Family Summary - PCP Selection  
When enrolling in HMO, each family member must choose a Primary Care Physician (PCP).

Family Member	PCP	Select PCP
1. John Doe	Dr. Tom Smith	<input type="button" value="Select PCP"/>
2. Jane Doe	- none -	<input type="button" value="Select PCP"/>
3. xxxxxxxxxxxxxx	Dr. Jane Smith	<input type="button" value="Select PCP"/>
4. xxxxxxxxxxxxxx	Dr. Jim Foo	<input type="button" value="Select PCP"/>

**Thank You! 1008**

Thank you for submitting your updated information.  
Click [here](#) to return to the MCO home page.  
[Print](#) a record of this transaction.

**PCP Search 1009**

PCP Selection Process-  
Doc # PCPSEL- SCREEN001, DRAFT

FIG. 10

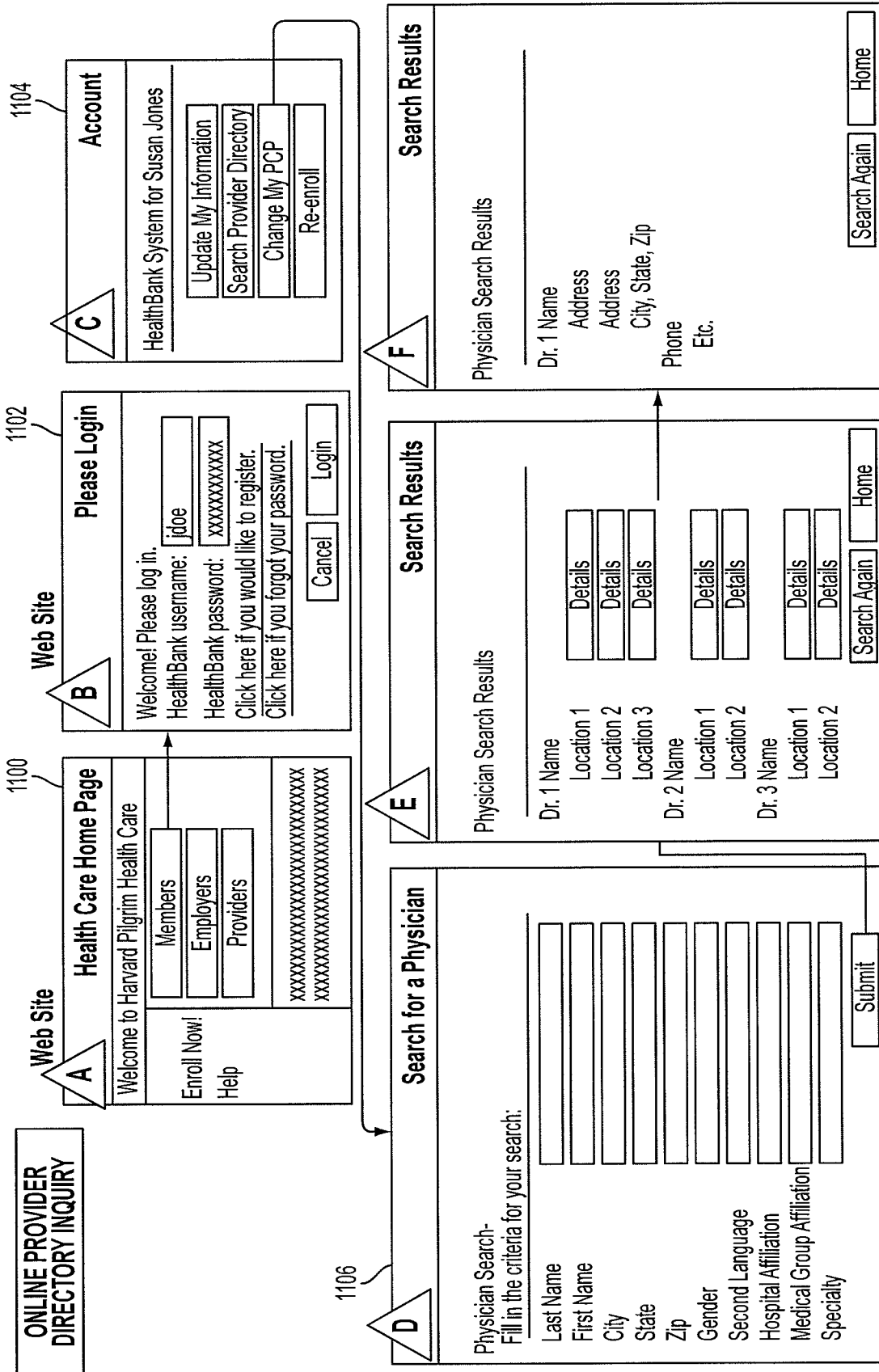


FIG. 11

# REPLACEMENT SHEET

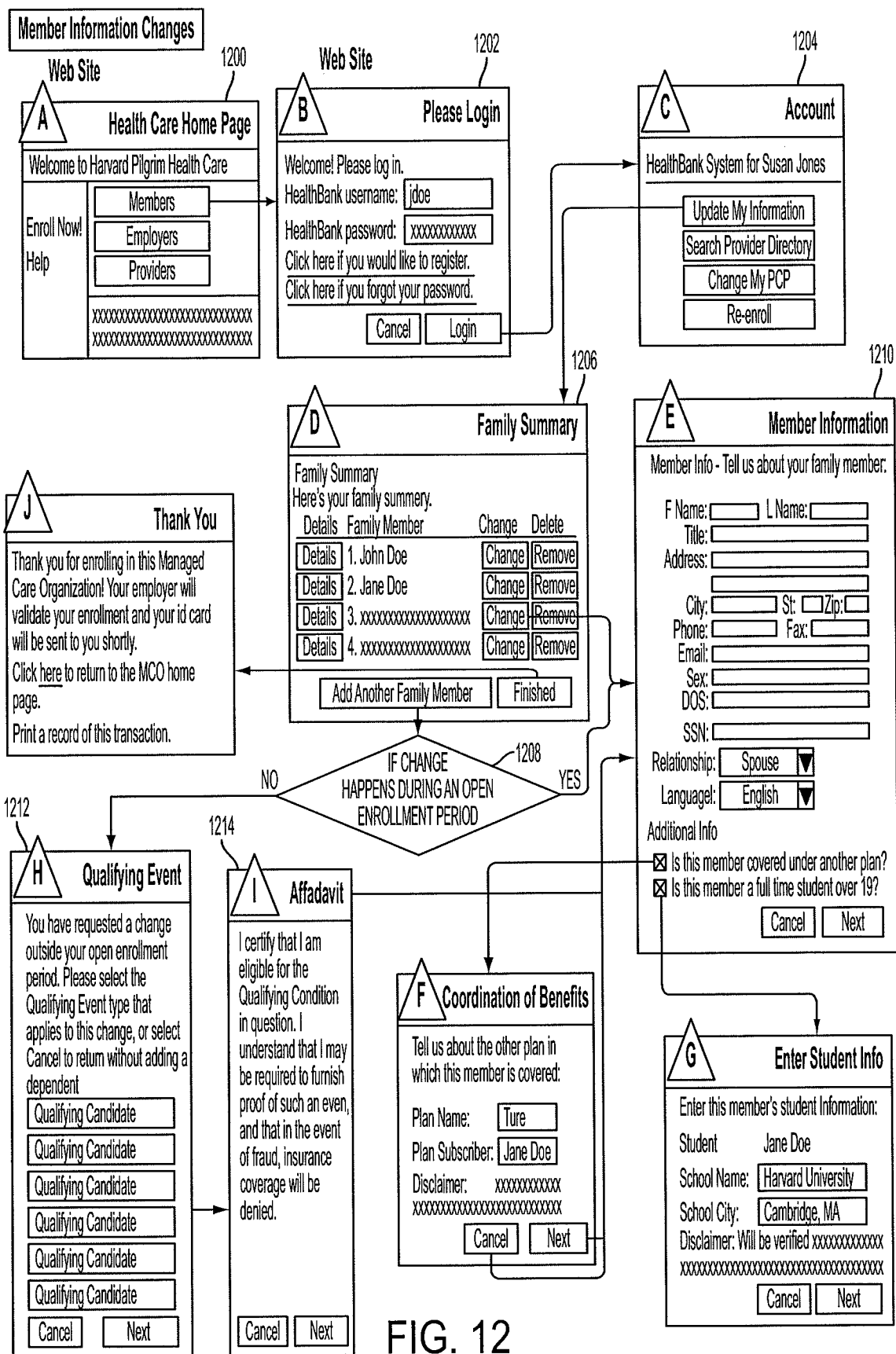
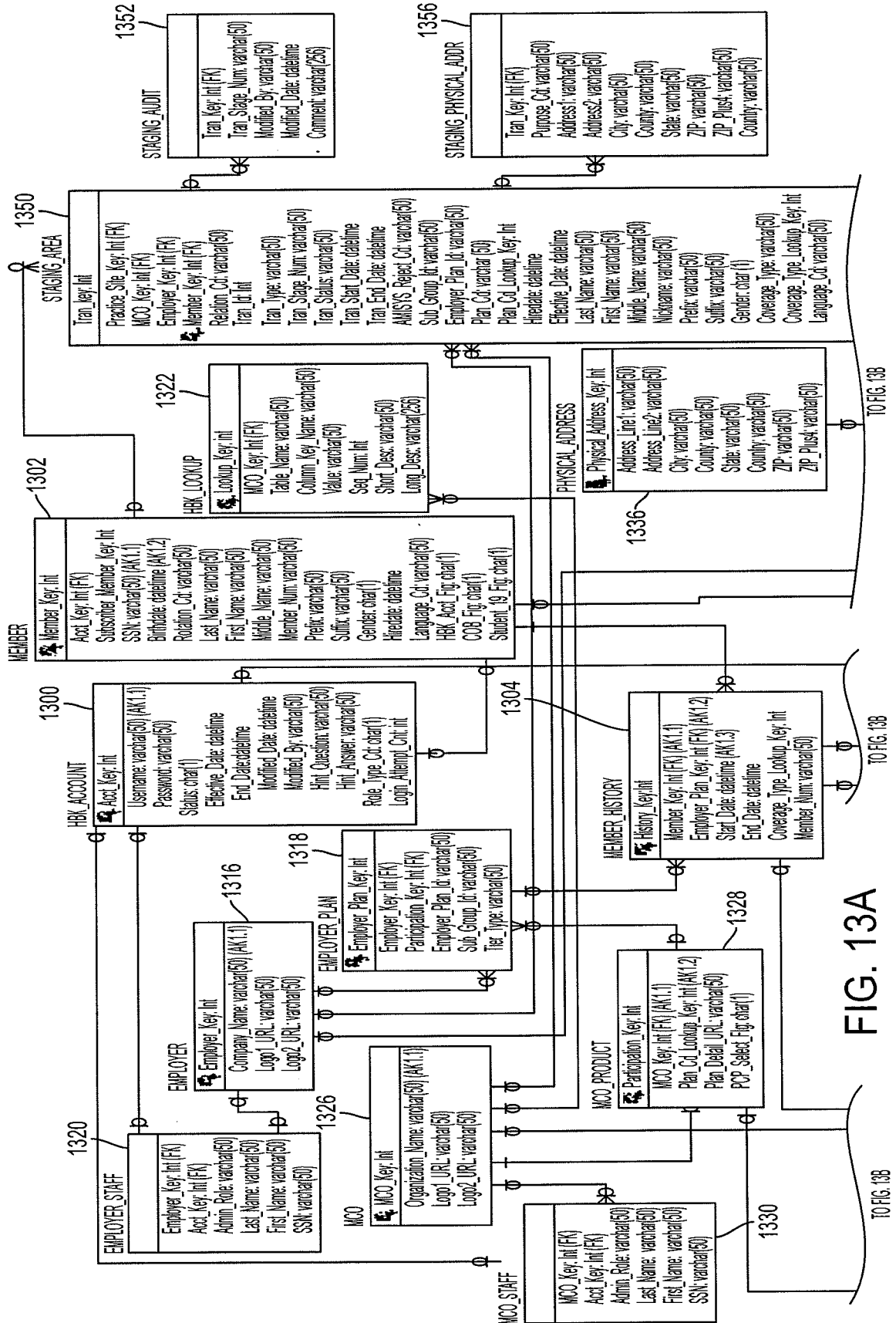


FIG. 12

# REPLACEMENT SHEET



**FIG. 13A**

TO FIG. 13B

TO FIG. 13B

TO FIG. 13B

# REPLACEMENT SHEET

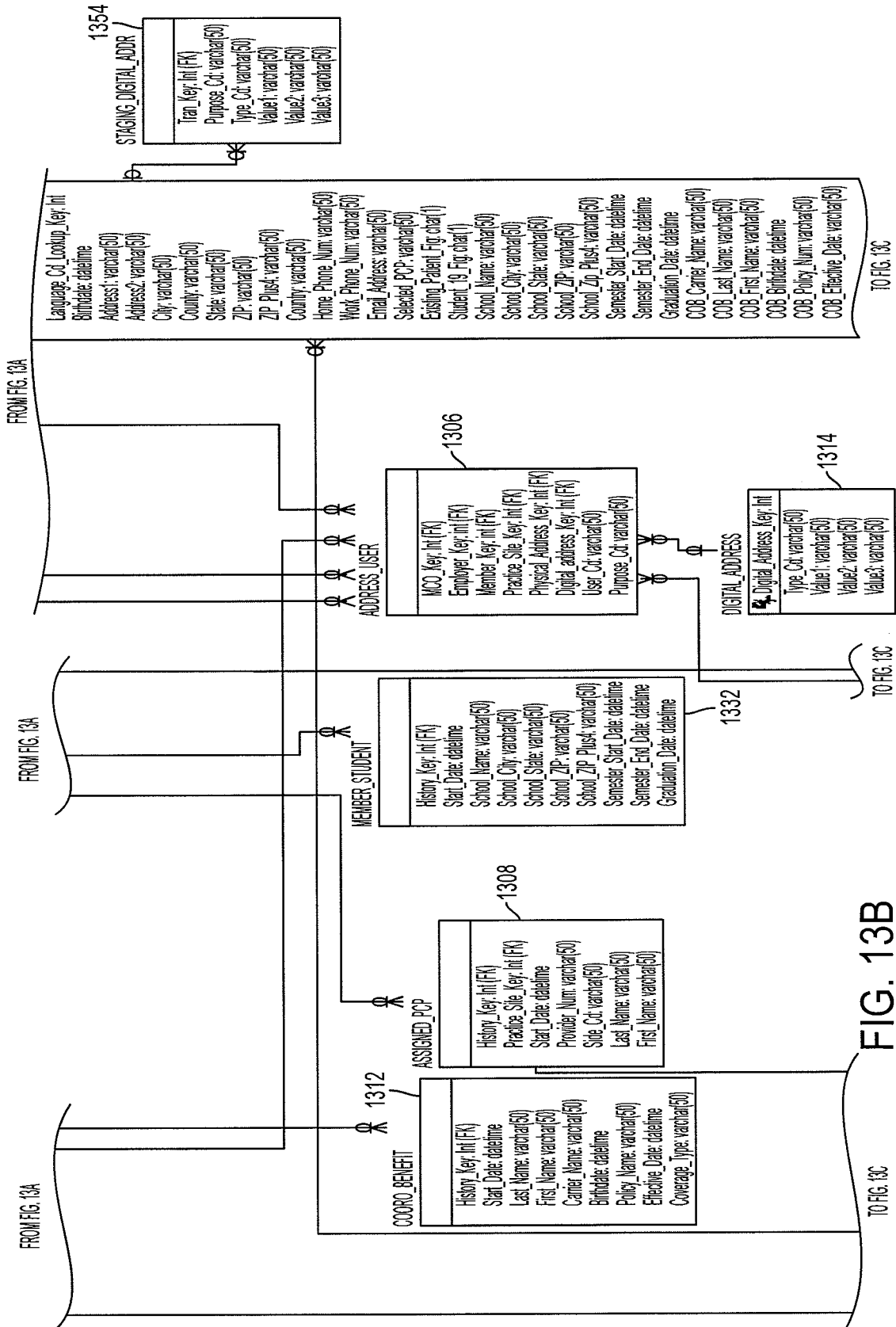


FIG. 13B

**FIG. 13B**

**FROM FIG. 13B**

**PROVIDER\_AFFILIATION**

Provider\_Key Int(FK)  
Participation\_Key Int(FK)  
Provider\_Num varchar(50)  
Site\_Cdt varchar(50)  
Accept\_New\_Flg char(1)  
Effective\_Date datetime  
Term\_Date datetime  
IRS\_Tax\_Id varchar(50)  
Primary\_Practice\_Site\_Flg char(1)  
Site\_Review\_Status char(1)

**PROVIDER\_INFO**

Provider\_Key Int  
Org\_Flg char(1)  
SSN varchar(50)  
Birthdate datetime  
Last\_Name varchar(50)  
First\_Name varchar(50)  
Middle\_Name varchar(50)  
Gender char(1)  
Loop1\_URL varchar(50)  
Loop2\_URL varchar(50)

**PROVIDER\_STAFF**

Acct\_Key Int(FK)  
Provider\_Key Int(FK)  
Admin\_Role varchar(50)  
First\_Name varchar(50)  
Last\_Name varchar(50)  
SSN varchar(50)

**SITE\_SPECIALTY**

Site\_Specialty\_Key Int  
Practice\_Site\_Key Int(FK)  
Prov\_Spec\_Key Int(FK)

**HOSPITAL\_AFFILIATION**

Provider\_Key Int(FK)  
Hospital\_Provider\_Key Int  
Primary\_Affiliation\_Flg char(1)

**PROVIDER\_SPECIALTY**

Prov\_Spec\_Key Int  
Provider\_Key Int(FK) (AK1.1)  
Specialty\_Cd\_Lookup\_Key Int (AK1.2)  
PCP\_Allowed\_Flg char(1)  
Credentialed\_Flg char(1)

**ORG\_INFO**

Provider\_Key Int(FK)  
Legal\_Name varchar(50)  
Type\_Cdt varchar(50)  
Tax\_Id varchar(50)  
Site\_Cdt varchar(50)

**PROVIDER\_LANG**

Provider\_Key Int(FK)  
Language\_Cd\_Lookup\_Key Int

**COB\_Coverage\_Type** varchar(50)  
**SSN** varchar(50)  
**AMI\_Group\_Num** varchar(50)  
**AMI\_Division\_Num** varchar(50)  
**AMI\_DOD** datetime  
**AMI\_PCP\_Org** varchar(50)  
**AMI\_Facility\_Cdt** varchar(50)  
**AMI\_PCP\_It** varchar(50)  
**AMI\_Template** datetime

**FIG. 13C**

FIG. 13C